



LPA Retail Systems Inc.

LPA Retail System's 2013 User Fair

Delivering Bottom Line Results Since 1992

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Meat Shops Tips and Q&A

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Agenda

- Meat Mod Lite:
 - ▣ Review how to use Send Keys
 - ▣ Review how to use Item Line Custom Prompts
- Other Tips
- Q & A



Send Keys

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 - ▣ Can be used to open a lookup



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Item Line Custom Prompts

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 - ▣ Found under Inventory / Items on the 'Other' tab
 - ▣ You can create as many as you need



Prerequisites

- Minimum Counterpoint version of 8.3.9
- SQL code to copy the data from the Item Line Custom Prompt fields to their corresponding Ticket Profile Fields
- Data Dictionary work to name the fields used in the Line Custom Prompt the same as those in the Ticket Profiles



Other Tips

- Point of Sale Ticket Posting errors
 - Commonly caused by an Item, Customer, Category or Sub-category no longer being on file due to deletion or merging.
 - Recreate the missing data. Once posted, it can be deleted or merged.
- Unable to access Counterpoint
 - Commonly caused by a network issue preventing access to the server
 - Troubleshoot by verifying you have internet access on the computer in question. Also try to 'PING' the server. Go to the Start Menu, select run, type CMD and click OK. In the black box that opens, type in PING *YourServerName*. Confirm that the network cable is plugged in on both ends.



Q & A

- What is missing from Counterpoint?



Q & A

- What is missing from the Meat Mod?
- What reports do you need?



Thank you!

- Thank you for your time!
- Please remember to fill out your survey.



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